Date: August 19, 2022

Meeting Called By: Colorado EHDI

Type of Meeting: Colorado EHDI Alliance

Facilitator: Heather Abraham **Notetaker:** Arlene Stredler Brown

Zoom Facilitator: Katie Cue

Alliance & Core Team Members: Sandy Bowen, Stephanie Carson, Allison Cunningham, Maureen Cunningham, Jami Fries, Leanne Glenn, Hannah Glick, Pat Greenway, Brian Herrmann, Shauna Moden, Cliff Moers, Sara Robinson, Christy Scott and Kristin

Sommerfeldt

Absent Members: Emily Augsburger, Marti Bleidt, Sarah Honigfeld, Beth Little, and Ashley Renslow

COEHDI Staff Participants: Heather Abraham and

Arlene Stredler Brown

Accommodations: ASL/ English Interpreters: Terri Tupps and Kirk Neuroth; and Zoom Live Captioning

Agenda Item 1: June Meeting Minutes		Presenter: All		
Summary of Discussion: June meeting minutes were unanimously approved without discussion.				
Conclusion: n/a				
Action Items: n/a	Persons Responsible:	n/a	Deadline: n/a	

Agenda Item 2: Announcements	Presenter: All
Summary of Discussion:	

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- 1. Cliff Moers: Three new job openings have been posted for the Colorado Commission for the Deaf Hard of Hearing and Deafblind (CCDHHDB).
- 2. Stephanie Carson: Rocky Mountain Deaf School is bringing back the Toddler Program. An upcoming event is taking place at The Denver Zoo. There is no charge for families. Learn more at this link: https://rmds.jeffcopublicschools.org/toddler_program/toddler_program_news
- 3. Kristin Sommerfeldt: The Colorado Academy of Audiology has announced their call for presentations for the 2022 fall symposium. Katie Cue and Cliff Moers had an excellent presentation last year. There will be an EHDI panel this year focusing on the COEHDI Virtual Site Visits. The link to submit a presentation is: https://mailchi.mp/1def7e526bb3/2021-convention-5597011?e=15c4f82797
- 4. Jami Fries: CO Hands & Voices has an open position for a DHH Parent Guide.

Conclusion: n/a Deadline: n/a Action Items: n/a Persons Responsible: n/a

Agenda Item 3: Family-to-Family Support Update | Presenter: Heather Abraham & Jami Fries

With guidance from the COEHDI Alliance, Colorado EHDI has discontinued the subgrant program. COEHDI is working with Hands & Voices (H&V) to fulfill subgrant goals. Jami Fries meets monthly with Heather and Arlene to discuss several funded initiatives that align with our HRSA grant proposal. They are outlined here.

- 1. Virtual Site Visits (VSVs): The administrative team includes Kristin Sommerfeldt, Jami Fries and Arlene. The core team also includes Kirsten Nelson (CO AAP) and the regional CO-Hear Coordinator.
- 2. Spanish-Speaking Parent Guide: H&V is identifying areas of need. They hope to resume in-person events to improve family involvement.
- 3. Roadmaps: These are almost finished. The English version will be completed in August, 2022; the Spanish version in September, 2022. The first version to be launched is a generic version wherein phone numbers for statewide contacts will be listed (instead of regional contacts). There will be a live link on the H&V website to reflect updates. This generic version will help H&V to keep the Roadmap current in light of continually-changing regional contacts.
- 4. OAE Units: Six units, donated by Children's Hospital of Colorado, are ready to be distributed to midwives. Midwives can apply for a unit. Screening Task Force members helped to identify the criteria for midwives to

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obtain a donated OAE unit. MSR West donated the cost of installing hard drives that were purchased by the CCDHHDB. COEHDI funded the cost to calibrate the units.

5. Transition to Preschool Activities: Postcards are being created for distribution to families who have children turning two. H&V wants to remind parents that family-to-family support continues to be available during and after the transition to preschool.

Conclusion: n/a

Action Items: n/a Persons Responsible: n/a Deadline: n/a

Agenda Item 4: Profiles of EHDI Programs in Other States

Presenter: All

NBHS practices in Colorado were discussed at the June Alliance meeting. At that time, Pat Greenway suggested it would be helpful to learn more about NBHS practices in other states in order to advance/enhance our system in Colorado.

Two reports were shared with Alliance members. One is an accounting of practices in three states that have HRSA grants in agencies other than state health departments. These are: Maine, Illinois and Arizona. California also has their HRSA grant in an agency other than their state health department; Arlene did not meet with staff in California. The other shared report includes characteristics of NBHS systems in nine states including: Arizona, Georgia, Idaho, Illinois, Maine, South Carolina, Utah, Vermont and Wyoming

Alliance members met in groups and reported out on two questions: (1) What stands out to you after reviewing what is happening in other states; and (2) What opportunities might you identify for our state based on what you see happening elsewhere?

Answers to Question 1: What stands out to you after reviewing what is happening in other states?

• There are differences between CO and other states in the communications with families: phone calls and texting are more appropriate in this day and age; written communications aren't very helpful when families speak a language other than English or have a low education level

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- o There are differences between CO and other states in communications with PCPs
- o There are differences between CO and other states in communications within the system
- Health departments in other states have different ways to contact families (e.g., texting, phone calls, virtual visits)
- One state has infant hearing screening as part of the immunization record which helps the medical home to track hearing screening results on a child.
- Colorado's Virtual Site Visits demonstrate that birthing facilities are not following comprehensive practices and systems
- o In some states, parents provide the follow-up with families
- o Education in some states includes follow-up even when a child passes a NBHS.

Answers to Question 2: What opportunities might you identify for our state based on what you see happening elsewhere?

- Verbal communications with parents would be better [than letters].
- Having PCPs actively involved in communications with families is critical
- Is the practice of having parents communicate with families about follow-up appropriate given that NBHS is a medical test?
- It is recommended to have NBHS results as part of the immunization record. There is precedent in our state.
- o Offer education to parents during prenatal activities to get ahead of things.
- o Review the interpretation of privacy laws which currently limits inter-agency sharing of data.
- In the past, Audiology Regional Coordinators (ARCs) provided more interventions than currently exist.
 That said, Virtual Site Visits are filling the role held by ARCs.
- Explore ways to develop a more personal relationship between COEHDI providers of technical assistance and birthing facility staff.
- Encourage birthing facilities to utilize the quarterly statistics they receive from CDPHE.
- Identify ways Colorado can increase inter-agency collaboration to contact families when CDPHE will not do it.
- o Identify other agencies, other than CDPHE, to support follow-up activities.
- Look for multiple ways to contact families; not just one way. This could include texting, email, &/or virtual appointments)
- Consider fewer people being involved in the processes from screening to early intervention.

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Consider that some families enter preschool without having received early intervention or having contact with the Regional Colorado Hearing (CO-Hear) Coordinator.
 Increase utilization of our Ascent Program (offers DHH adult-to-family support)
 Provide Inter-agency access to data

COEHDI staff will review the reports from the small groups and consider next steps.

Conclusion.		
Action Items: Identify national healthcare	Persons Responsible: Arlene	Deadline: for next Alliance
policy for sharing of NBHS results		meeting

Agenda Item 4: Closing One-word reflective statements about today's meeting include: messaging (to be more standardized); partnership; processing; collaboration; communication is critical; joy (making sure parents remember the joy); hopeful (everyone is on the same page when it comes to what is best for families and their children); flexibility (to new ideas); connection (data, services, etc); opportunities; structuring (our communications) Conclusion: n/a Persons Responsible: n/a Deadline: n/a

COEHDI Alliance meetings are currently held on the third Friday of each month. Alliance members will have the opportunity to review the frequency of meetings.

The next meeting is TBD

Accommodations: All Alliance meeting and task force meeting accommodations (e.g., American Sign Language (ASL) interpreters, Cued Language Transliteration, and/or Spanish translators) must be requested at least 72 business hours/3 business days in advance. **Requests may be made via your task force facilitator and/or at info@coehdi.org**. ASL interpreters will continue to be provided for all Alliance meetings. We will also enable

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Zoom's Live Transcription feature for all meetings. (Note, Live Transcription utilizes automatic voice-recognition and computer-generated captioning. As such, the accuracy cannot be guaranteed. It is not a substitute for the full functionality of Communication Access Realtime Translation (CART)).